



Columbus Oncology & Hematology

Serving Ohio Since 1987

Jasonway Cancer Center
810 Jasonway Ave.
Columbus, Ohio 43214-4359

Phone: (614) 442-3130
Fax: (614) 442-3145

Dublin Cancer Center
6700 Perimeter Drive
Dublin, Ohio 43016-8063

Westerville Cancer Center
300 Polaris Pkwy, Suite 330
Westerville, Ohio 43082-7813

Notice of Nondiscrimination

Columbus Oncology & Hematology complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Your age, race, color, national origin, ethnicity, religion, culture/cultural values, language, physical or mental disability, socioeconomic status, sex, sexual orientation or gender identity/expression will not impact your care.

Columbus Oncology & Hematology provides:

- Free aids and services to all patients to be able to communicate effectively with us, such as:
 - ✓ Qualified sign language interpreters
 - ✓ Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - ✓ Qualified interpreters
 - ✓ Information written in other languages

If you need these services, contact any member of our staff to have these needs accommodated to the best of our ability in a timely fashion.

If you believe that Columbus Oncology & Hematology has failed to provide these services or discriminated in another way on the basis of age, race, color, national origin, ethnicity, religion, culture/cultural values, language, physical or mental disability, socioeconomic status, sex, sexual orientation or gender identity/expression, you can file a grievance with:

Patient Advocacy at Columbus Oncology Associates

You can file a grievance in person or by mail (Attention to: *Patient Advocacy*; 810 Jasonway Ave; Columbus, Ohio 43214) or email (PatientAdvocacy@coainc.cc).

If you need help filing a grievance, *our Patient Advocacy Manager* is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



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Taglines Informing Individuals with LEP of Language Assistance Services

HHS Hotline: 1-877-696-6775

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you.

ARABIC	ملاحظة: إذا كنت تتحدث اللغة العربية ، فإن خدمات المساعدة اللغوية متاحة لك مجاناً.
CHINESE	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。
FRENCH	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.
GERMAN	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.
GREEK	ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν.
GUJARATI	સુચના: જો તમેગુજરાતી બોલતા હો, તો નન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટેઉપલબ્ધ છે.
HINDI	ध्यान दें: यदद आप द िंदी बोलते ैंतो आपके दलए मुफ्त मेंभाषा स ायता सेवारि उपलब्ध ैं।
ITALIAN	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza lingüística gratuiti.
KOREAN	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.
PORTUGUESE	ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis.
RUSSIAN	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.
SOMALI	Haddii aad ku hadasho Soomaali, adeegyada kaalmada luuqadda, oo lacag la'aan ah, ayaa diyaar kuu ah.
SPANISH	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.
TAGALONG	Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.
VIETNAMESE	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.