



Columbus Oncology & Hematology

Serving Ohio Since 1987

810 Jasonway Ave.
Columbus, Ohio 43214-4359
Phone: (614)-442-3130

CORONAVIRUS UPDATE

Columbus Oncology & Hematology will remain open to treat patients with the most critical needs. Caring for patients is our top priority. Screening and extra precautions are in place to protect patients and staff. In addition, we have temporarily adjusted our hours of operation and will now offer Telehealth services for all routine office visits.

IF YOU WILL BE VISITING OUR OFFICE SOON, WE ASK THAT YOU PLEASE CALL AND SPEAK TO A NURSE BEFORE ARRIVING IF YOU CAN ANSWER “YES” TO ANY OF THE FOLLOWING QUESTIONS:

- ⇒ **In the last three days, have you experienced a new cough?**
- ⇒ **In the last three days, have you had a fever?**
- ⇒ **Have you experienced a sore throat?**
- ⇒ **To your knowledge, have you had close contact with anyone who has had a confirmed case of COVID-19?**

Please note our visitor policy during this time: Caregivers are not permitted in the chemo suite, however, one caregiver is permitted to attend an office visit as long as they screen negatively. If you have any additional questions or concerns regarding your upcoming appointment, please call our office.

TELEHEALTH SERVICES



Telehealth refers to the practice of caring for patients remotely when the provider and patient are not physically next to each other. For remote appointments, patients use their smart phone, tablet, or computer to communicate with physicians or nurse practitioners. For the health and safety of our patients and staff, we are now offering virtual Telehealth visits for all routine office visits. Please contact our scheduling team to have your upcoming appointment changed to a virtual visit using your personal computer or smartphone. You can reach one of our schedulers by calling (614) 442-3130, Option 3.

HOURS OF OPERATION

We have temporarily adjusted our office hours to further limit exposure to our patients and staff. We apologize for the inconvenience, but we will be temporarily closed on Fridays during the COVID-19 Pandemic. Our new hours of operation:

- * **Office Visit Hours: 8:00am-5:30pm, Monday-Thursday**
- * **Infusion Hours: 7:00am-7:00pm, Monday-Thursday**

The on-site Bio reference Lab will remain open for patients seen in the office Monday-Thursday with limited hours on Friday (by appointment only) 8:00am-12:00pm. The lab will no longer accept walk-ins.

We appreciate your patience and understanding as we navigate the challenges brought upon us by the COVID-19 pandemic. We understand this is a very difficult time for everyone and will do our very best to serve all of your healthcare needs while maintaining the safest environment for everyone involved. If you have any questions or concerns please do not hesitate to call our office.

Thank you,

Physicians and Staff

Columbus Oncology & Hematology