

Patient Name		Date		
Address	City	State Zip		
SSN	_ Birthdate	Home #		
Cell #	E-ma	nil Address		
Preferred method of conta	act: home phone	cell phone e-mail		
Race (please select):	☐ White ☐ Hispanic ☐ Ame	erican Indian or Alaskan Native 🔲 Black or African Ame	rican	
☐ Asian ☐ Native Hawaiian or Pacific Islander ☐ Other ☐ Decline				
Ethnicity: Hispanic or	Latino	Latino Decline		
Preferred Language:	☐ English ☐ Spanish ☐ Bo	osnian □ Indian □ Sign □ Other		
Employer		Position		
		Phone #		
		☐ Retired ☐ Not Employed		
Spouse	SSN	Birthdate		
Spouse's Employer		Employer Phone #		
Person to contact in case	of an emergency	Phone #		
PRIMARY INSURANCE:		SECONDARY INSURANCE:		
Insurance Co		Insurance Co.		
		Address		
Subscriber		Subscriber		
ID#		ID #		
Group #			- 11	
<u> </u>		Group #		
Effective Date		Group # Effective Date		
Effective Date		Effoctivo Dato		
Effective Date Referring Physician		Effective Date		
Referring Physician & Phone # I authorize Columbus Oncology and	Hematology Associates to release to a	Effective Date Family Physician		
Referring Physician & Phone # I authorize Columbus Oncology and agency, any medical information con	Hematology Associates to release to a tained in my records when such mater Hematology Associates to release any	Effective Date Family Physician & Phone # any third party payer, such as an insurance company or governmen	t	
Referring Physician & Phone # I authorize Columbus Oncology and agency, any medical information con I authorize Columbus Oncology and treatment to any other requesting ph	Hematology Associates to release to a tained in my records when such mater Hematology Associates to release any ysician, hospital, or nursing home.	Effective Date Family Physician & Phone # any third party payer, such as an insurance company or governmential is required in connection with determining a claim for payment.	t or	
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Referring Physician	Hematology Associates to release to a tained in my records when such mater Hematology Associates to release any ysician, hospital, or nursing home. In the substitution of the substitutio	Effective Date Family Physician	t or able to	



BILLING POLICY

Thank you for choosing Columbus Oncology and Hematology. Each of our oncologists is board certified, and these dedicated physicians remain on the cutting edge of advances in medical research and technology to offer care that is not only compassionate and personal, but also informed and innovative. For every person who walks through our doors, we believe in providing comprehensive care, and we foster an environment where your questions will be addressed with kindness and promptness. The following information is provided to avoid any misunderstanding concerning payment of services provided by our office.

- Our office participates with a variety of insurance plans. In order to verify we are in-network with your specific plan, it is best to contact them directly. Please note, we currently do not accept Marketplace plans.
- Please bring your current insurance card(s) to every visit and notify us of any changes in coverage.
- You will be responsible to obtain a referral to our office, if your insurance plan requires such.
- Copays not paid at the time of service, will be assessed a billing fee of \$35.00.
- COHA will verify eligibility with your payer, and obtain required prior authorization, before starting treatment. If we are unable to verify eligibility or obtain prior authorization, we will notify you prior to beginning treatment.
- Treatment estimates will be communicated to patients before starting treatment, along with pre-payment deposit requirements.
- With consent, COHA will determine if Patient Assistance funds are available, before starting treatment.
- We will submit your claim for you, as long as we receive accurate and complete billing information.
- We accept assignment on Medicare claims; therefore, the twenty percent of Medicare's approved amount is considered patient responsibility, along with any remaining deductible.
- We will make every attempt to notify you when a service may not be covered; however, it is not possible for us to always know when the insurance company may disallow payment as non-covered or not medically necessary. Ultimately, you are financially responsible for payment of services.
- For those patients with no insurance, payment in full is required at the time of service.
- Patients may request an itemized bill of services at any time.
- Statements will be issued for outstanding account balances totaling \$5.00 or more.
- Small Balance Policy
 - o Total patient account balances between **\$.01 \$4.99** are considered small balance, and will be adjusted to small balance, as they do not meet the minimum statement threshold for processing.
 - Total patient account balances between (\$.01) (\$4.99) are considered small balance credits and will be adjusted to small balance, and not processed for refund.
- All patient balances are considered due in full, unless a payment contract has been established with the billing office.
- Unpaid balances are reviewed and may result in placement with our collection agency, PCB Rossman.
- All returned checks will be assessed a service fee in the amount of \$35.00.
- Medical records will be provided to a patient free of charge, as a one-time courtesy. Additional requests or authorized third party requests, will incur fees for copying records, as outlined in ORC Section 3701.741.

Patient's Name	Date	
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Signature of Patient or Responsible Party		